

IMPORTANT INFORMATION

North Perth Mount Hawthorn Project

What to expect about upcoming works in your area.

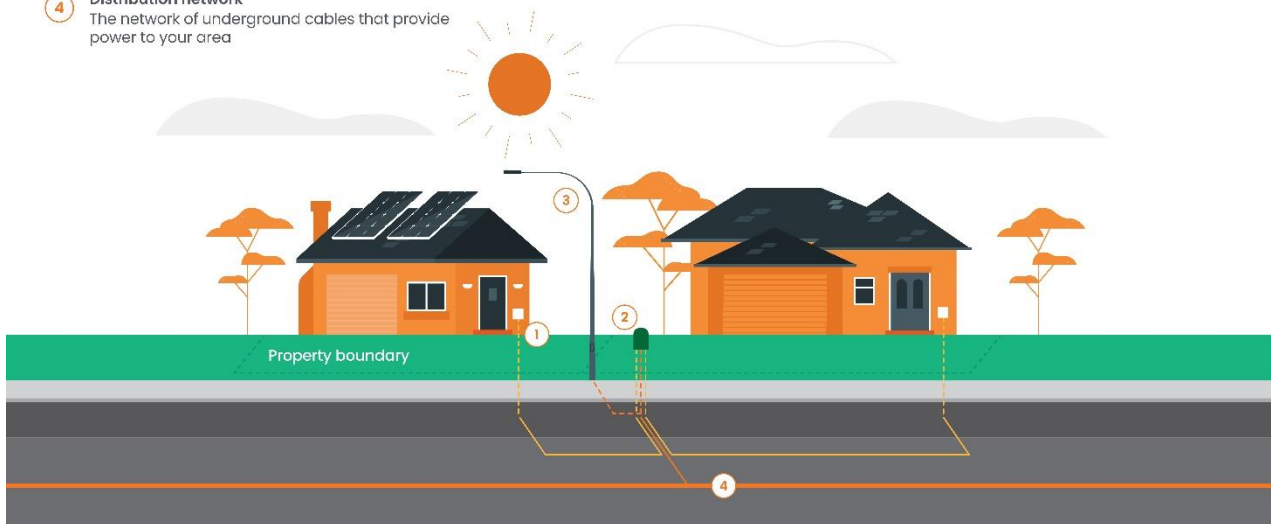
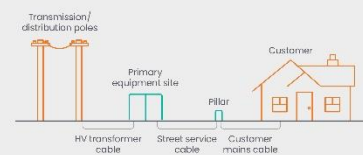
Exciting changes are on the way! Over the next few months, we'll be replacing the overhead power supply in your area with new underground power.

Below is a diagram of the work that will take place.

- 1 Customer mains connection**
The cable connecting your house (meter box) to the pillar – this becomes your property as a landowner
- 2 Pillar (green dome)**
Connection point between your home and the network
- 3 Streetlights**
New LED streetlights and underground connections
- 4 Distribution network**
The network of underground cables that provide power to your area

Above ground transformers and switchgear units to manage the distribution of power are installed in parks, public spaces or along verges

Transmission (high voltage) lines remain overhead



Why is this happening?

Switching to underground power offers a range of benefits:

A safer and more reliable power supply.

Improved street appearance with greener canopies.

Better support for solar power and other renewable energy technologies.

Project stages

The project will happen in four stages. Before each stage begins, we'll send you all the details – what we'll be doing, when it's happening and what to expect. We're excited to bring these improvements to your neighbourhood and will keep you updated every step of the way.

Stage	Notice	Underground power installation activity
Stage 1	Customer mains installation	We'll install the cable connecting your home (meter box) to the pillar (green dome).
Stage 2	Street services installation	This involves underground cabling in your street, linking your customer mains to the broader distribution network.
Stage 3	Changeover and new meter installation	We'll switch your property from the overhead system to the new underground system and install new meters as needed.
Stage 4	Removal of poles and wires	We'll remove overhead poles and wires from your street.
	Streetlight installation	Streetlights will be installed and commissioned, often alongside Stages 3 and 4.
	Completion	When the works inside and outside your property boundary are finished, you'll receive a final notice.

Keeping you informed

We'll make sure to keep you updated if there's a need to schedule any night works, holiday shutdowns, or other activities.

To stay connected, it's important that your contact details are up to date with your electricity retailer (the organisation that sends your electricity bill), so we can keep you informed every step of the way.

Need more information?

Here's who to contact:

- For local works details: Call 08 9408 0625 or email info@mmeservices.com.au
- For funding and costs: Call 9273600 or email mail@vincent.wa.gov.au
- For general project information: westernpower.com.au/underground-power by scanning the QR code or call 13 10 87.





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North Perth Mount Hawthorn Underground Power Project

Stage 1 – customer mains installation

Date

Dear resident,

In the coming days, **MME's** consumer main subcontractor **Malta Group** will visit your property to install your new underground mains cable. This work will take place from the front boundary of your property to your home or building.

In some cases, we may also need to install a green pillar (dome) to ensure a reliable connection point to the Western Power network. If this happens, the pillar will need to remain accessible at all times to keep everything running smoothly.

Do I need to be home during the installation?

Work will be carried out between 7:30am and 4:30pm, and in most cases, you won't need to be home. However, if **Malta Group** requires access to areas like the back of your property, a locked meter box, or inside your home, they'll get in touch to arrange a convenient time.

What does the work involve?

We're getting your property ready to make the switch from overhead to underground power. The new customer mains won't be connected until all installations in your street are complete and energised. You'll receive another notice before the changeover takes place.

What to expect during the works

Here's what you might see or experience while the work is being completed:

- Vehicles and mid-sized trucks near your property.
- Survey pegs marking the new pillar location.
- Small potholes to locate existing underground services.
- Boring equipment to install the new mains cable.
- Crews working around your property (and possibly on your roof) to connect the mains cable to your meter box.

We'll do our best to keep disruption to a minimum by using underground drilling methods.

Repairs and damage

Should any damage occur, **MME and/or Malta Group** will take care of all necessary repairs. If you have questions about repairs, feel free to chat directly with them. Please note that MME and/or Malta Group cannot accept responsibility or reimburse for repairs carried out by a third party.

Need more information?

If you have any questions about property repairs or green pillar (dome) locations, contact:

- **MME** : Call **08 9408 0625** or email info@mmeservices.com.au
- **Malta Group** : Call **08 6201 5290** or email admin@maltagroup.com.au

For more details about underground power, visit www.westernpower.com.au/resources-education/network-improvements/network-upgrade-projects/underground-power/ or scan the QR code. You can also call us on 13 10 87.

