

**5.8 CITY OF VINCENT REBOUND PLAN - QUARTERLY UPDATE**

- Attachments:**
1. **Vincent Rebound Plan - Implementation Framework**
  2. **Rebound Roundtable Forward Agenda**

**RECOMMENDATION:**

That Council **NOTES** the:

1. **Quarterly update on the City of Vincent Rebound Plan implementation included as Attachment 1, and the monthly reporting to the Rebound Roundtable; and**
2. **Rebound Roundtable Forward Agenda included as Attachment 2.**

**PURPOSE OF REPORT:**

To consider an update on the City of Vincent Rebound Plan implementation and the City's actions to manage, recover and rebound from the COVID-19 pandemic.

**BACKGROUND:**

On 15 September 2020 at its Ordinary Meeting, Council endorsed the City of Vincent Rebound Plan (Rebound Plan), as an addendum to the COVID-19 Relief & Recovery Strategy and noted that the implementation of the Rebound Plan would be reported monthly to the Rebound Roundtable and quarterly to Council.

On 15 December 2020, 23 March 2021, 22 June 2021, 14 September 2021 and 14 December 2021 at its Ordinary Meeting, Council noted the quarterly update on the implementation of the Rebound Plan.

The Rebound Roundtable was established 12 August 2020, as a collaborative partnership, and forum to share learning and ideas, between the City, local business representatives and the local town teams. The Rebound Roundtable evolved from the Town Team Roundtable which had been established in April 2020 as an online forum to obtain feedback regarding the City's Covid-19 relief and recovery measures.

With the exclusion of January 2021, May 2021 and January 2022 due to attendee availability, the Rebound Roundtable has met monthly since August 2020 to guide the implementation of the Vincent Rebound Plan – Implementation Framework (Implementation Framework), included as **Attachment 1**. The Implementation Framework addresses the ongoing actions and deliverables for the rebound phase of recovery. To enable specific deliverables to be discussed in detail at the Rebound Roundtable, a Rebound Roundtable Forward Agenda has been prepared and is included as **Attachment 2**.

**COVID-19 State of Emergency Directions**

Based on health-advice, the current State of Emergency Directions in Western Australia are:

- Face masks are required to be worn in Perth, Peel and the South-West region since 6:00pm, 16 January 2022 at all public indoor settings, in all vehicles unless the person is travelling alone or with members of the same household, at residential aged or disability care facilities both indoors and outdoors and at a hospital.
- Proof of vaccination requirements are in place for the venues in Perth and Peel including hospitality venues, restaurants, cafes, bottle shops, nightclubs, casinos, galleries, museums, indoor entertainment venues, cinemas, major stadiums, gyms, indoor sporting centres, indoor play centres, amusement parks, Perth Convention Exhibition Centre, Perth Zoo and residential aged care facilities.

For the City of Vincent specifically this means the gym, group fitness studios and café at Beatty Park require proof of vaccination, however it is not required for the indoor or outdoor pools.

The list of venues represents environments where:

- people cannot wear masks consistently;

- mitigation measures, such as mask use, hand hygiene and physical distancing, are difficult to effectively implement; and
- people are gathering together for extended periods.

A new hard border was introduced 5 February 2022 under WA's Safe Transition Plan to allow for safe, compassionate travel into WA and the return of legitimate Western Australians. The updated plan means the full border opening will be delayed given the full impacts of Omicron in Australia are still unknown, with peak infections not yet reached in jurisdictions with widespread transmission. Western Australia has now classified all Australian jurisdictions as 'extreme risk'. The WA Chief Health Officer continues to monitor and review border controls.

The WA Government released the free application; ServiceWA ahead of WA's Safe Transition Plan. The application enables users to show proof of COVID-19 vaccination, check-in at businesses and venues and access G2G Pass applications for interstate travel.

The prohibition on the use of rapid antigen tests (RATs) was lifted on 10 January 2022, allowing time for the purchase and distribution of RATs by industry and the community in WA. RATs can now be used as a diagnostic tool for COVID-19, as per high caseload setting health advice.

Western Australia transitioned to a new high caseload setting arrangement from Tuesday, 8 February 2022. To manage community transmission and minimise disruption to the community and economy, the following arrangements are in place:

- New close contact definitions.
- New testing and isolation protocols.
- Specific school and childcare close contact protocols.
- Online registration of positive Rapid Antigen Test (RAT) results.
- Reduction in quarantine for approved international and interstate travellers to 7 days.
- Travellers must wear a mask in indoor and outdoor settings for the following 7 days.
- Vaccinated direct international travellers permitted to self-quarantine at a suitable premises, if eligible.
- International arrivals cap doubling to 530 travellers per week.
- Unvaccinated international arrivals required to complete 14 days in hotel quarantine.
- Mandatory use of G2G now still required by all arrivals in self-quarantine.

Applications for Small Business Assistance Grants are now open for businesses and sole traders in the events and hospitality sectors that were directly affected by the public health measures in Perth and Peel from 23 December 2021 to 4 January 2022. The WA Government also announced a new COVID-19 Test Isolation Payment program to support Western Australian's who are required to isolate while waiting for a COVID-19 PCR test result and lose income as a result.

The Bankwest Curtin Economics Centre's December 2021 Labour Market Update reports that WA leads the nation in employment growth since March 2020 by a strong margin (+4.8%) and has enjoyed the strongest labour market recovery over the course of the COVID-19 pandemic, with total hours worked now 5.8 per cent higher than in March 2020. WA now has the lowest unemployment rate across the country at 3.4 per cent, followed by SA and TAS at 3.9 per cent each.

As of 14 February 2022, 94.6 percent of WA's population over the age of 12 had been double vaccinated.

#### **DETAILS:**

The Rebound Plan is a locally responsive action plan designed to support the City's community and businesses to return to strong economic performance by making it easier to do business in the City, further cutting red tape and supporting initiatives to encourage community connection. It is a living document, updated regularly, allowing for new opportunities and initiatives to be included as they arise. It is tracking the City's economic development and social reconnection initiatives over a 24 month period.

The sixth quarterly update to Council is outlined through the Implementation Framework included as **Attachment 1**. The Implementation Framework tracks the implementation of 21 actions and 53 deliverables. Of these deliverables, 12 have been completed to date and 41 are currently being implemented as ongoing projects.

The Implementation Framework has been updated to include the Rebound Plan Risk Mitigation Table. This enables Administration to provide regular status updates on the implementation of the City's risk management and mitigation measurements, such as the City's support of [WA's Safe Transition Plan](#) to minimise the impacts of COVID-19.

Implementation Framework highlights from the last quarter include:

- To make it easy to get around Vincent and visit town centres and main streets (Action 1.4), the draft Opportunities, Constraints and Gaps Report for the Vincent Wayfinding Plan has been prepared and key findings reported to Council Workshop on 2 November 2021.
- To enhance the public realm through improved development outcomes and incorporation of cultural infrastructure and activation (Action 1.6), concept design proposals were submitted on 16 November 2021 for the phase 2 of the COVID-19 Arts Relief Grant funding. Recommendations from the Assessment Panel were endorsed at the 14 December 2021 Council Meeting. Applicants have been notified, contracts executed, and design development has commenced.
- To partner with government agencies, third party providers and inner-city local governments to support small businesses and attract visitors and tourists (Action 2.3), the Making Space for Culture report by Hatch RobertsDay has been completed and is being reviewed to determine recommendations to be included for consideration in the draft Arts Plan.
- To partner with government agencies, third party providers and inner-city local governments to support small business (Action 2.3), the City applied for and was accepted into the Small Business Development Corporation (SBDC) Small Business Friendly Approvals Program. The program will assist to improve the customer experience for small business and commenced 9 February 2022.
- To celebrate community resilience and build awareness of local community groups, volunteers, and sporting clubs to increase participation and membership (Action 3.1), the COVID Conversations Film Music Project is complete and was formally launched on 30 January 2022.

While local businesses and the community have shown ongoing resilience through the changing COVID-19 environment, support opportunities continue to be explored. Given the importance of community connection in maintaining mental health and wellbeing, opportunities to better facilitate community interaction and engagement have been identified. Recently identified opportunities include building more flexibility into supporting local event providers and community groups, through agile event funding, and supporting bricks and mortar businesses, through the utilisation of public space.

The City is investigating the potential for events funding to become a grant program that is extended to be open throughout the year, rather than for only a number of weeks. This would allow event providers and community groups to apply at a time that is most effective for them. The City is also exploring opportunities to host and manage core local events throughout the year and this will be discussed at the March Rebound Roundtable.

To enable businesses to better utilise public space, opportunities to further enable pop-up outdoor dining areas and better facilitate street closures are being explored through the Grosvenor Road Vincent Pedestrian Streets Trial and draft Vibrant Public Spaces Policy.

#### **CONSULTATION/ADVERTISING:**

The Rebound Plan will continue to be implemented in consultation with the town team community and business representatives through the Rebound Roundtable.

#### **LEGAL/POLICY:**

Nil.

#### **RISK MANAGEMENT IMPLICATIONS**

Low: It is low risk for Council to note the implementation of the actions identified in the Rebound Plan.

#### **STRATEGIC IMPLICATIONS:**

This is in keeping with the City's *Strategic Community Plan 2018-2028*:

Connected Community

*We have enhanced opportunities for our community to build relationships and connections with each other and the City.*

*Our community facilities and spaces are well known and well used.*

#### Thriving Places

*We are recognised as a City that supports local and small business.*

*Our town centres and gathering spaces are safe, easy to use and attractive places where pedestrians have priority.*

*We encourage innovation in business, social enterprise and imaginative uses of space, both public and private.*

#### Innovative and Accountable

*Our resources and assets are planned and managed in an efficient and sustainable manner.*

*Our community is aware of what we are doing and how we are meeting our goals.*

*We are open and accountable to an engaged community.*

### **SUSTAINABILITY IMPLICATIONS:**

This does not contribute to any specific sustainability outcomes of the *City's Sustainable Environment Strategy 2019-2024*; however, the Rebound Plan has been considered against the Statement of Principles announced by the Mayors of the C40 Climate Leadership Group on 18 August 2020 and has been found to be in alignment. The goal of the Statement of Principles is to build a better, more sustainable, more resilient, and fairer society out of the recovery from the COVID-19.

### **PUBLIC HEALTH IMPLICATIONS:**

This is in keeping with the following priority health outcomes of the City's *Public Health Plan 2020-2025*:

*Increased mental health and wellbeing*

*Increased physical activity*

*Mitigate the impact of public health emergencies*

### **FINANCIAL/BUDGET IMPLICATIONS:**

The Rebound Plan highlights existing budgeted services, projects and programs.

The actions listed in the Rebound Plan have all been accounted for through the City's approved budget. The relevant funding allocations are referenced against each action in **Attachment 1**. These allocations have been updated following adoption of the City's 2021/22 budget.

Future initiatives and actions will be subject to Council consideration and/or external grant funding. External grant funding opportunities have and will continue to be sought as opportunities arise.

### **COMMENTS:**

Ongoing engagement with community and business representatives to guide the implementation of the Rebound Plan will support community reconnection, working towards creating more agile and resilient places, and provide ongoing support for businesses to thrive, diversify and start up.

This will promote community ownership of the Rebound Plan and ensure it meets the needs and expectations of the community and businesses.

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

**Table 1. Our Places:** Actions and initiatives to create safe, easy to use and attractive, places for people that support social interaction, creativity and vibrancy

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
1.1 Make it easy to use town centre public spaces and simplify the process to host events and activations	1. update SpacetoCo booking options and promote free hire of town centre public spaces	\$5,000	Marketing & Partnerships/ Policy & Place	•	•			<b>Completed</b> SpacetoCo booking options have been updated. Free spaces have been promoted and will continue to be promoted on the City's website and in the Use Public Space to Grow Your Business flipbook.	<b>Completed</b>
	2. explore opportunities to create pre-approved event spaces			•	•	•		<b>Completed</b> The opportunity to create pre-approved event spaces has been explored by the Event Working Group. It has been determined that it is infeasible due to the uniqueness of each event and the differing approval requirements to which this entails (e.g., emergency egress requirements, risk management, provision of sanitary facilities, COVID-19 requirements, liquor licencing, first aid, lighting requirements, electrics, noise management).  Improvements to the events approval process in general will continue to be explored by the Events Working Group and will be reported on in the action below.	<b>Completed</b>
	3. streamline events approval processes in consultation with Town Teams to ensure processes are fit for purpose		Built Environment & Wellbeing	•	•	•		Work is continuing on the priority actions and another Events Working Group is scheduled in November 2021 to discuss progress and new actions.  At the 27 October 2021 Rebound Roundtable, Health Services presented information on improvements to date, and those to come. In response to this Rebound Roundtable meeting, the City is committed to: <ul style="list-style-type: none"> <li>• seek feedback from Town Teams on the Event Application form;</li> <li>• Progress improvements to the Event Guidelines to include common 'tips and tricks'; and</li> <li>• Advocate to Racing, Gaming and Liquor regarding town centre specific licence requirements.</li> </ul>	Progress has been delayed during peak event season. Administration is committed to these improvements and will progress in first quarter of 2022.
1.2 Encourage and support events and activations	4. collaborate with Town Teams and community event providers to activate our spaces and places	\$30,000	Marketing & Partnerships		•			Special funding round now complete.  On 27 July 2021 at its Ordinary Meeting, Council approved the 2021/22 Event and Festival Funding. Mount Hawthorn Hub was granted \$9,000 for Little Day Out, which was held 13 November 2021. The Beaufort Street Network was granted \$15,000 and an additional \$60,000 was set aside for Town Teams Town Centre Events. The Pickle District has since been granted \$15,000 for Pickle Lit and Leederville Connect has been granted \$5,000 for Kratorville and \$6,000 for the Arty Farty Christmas Party  Free hire of town centre public spaces is ongoing.	Pickle District event happening in May 2022  Kraterville postponed to later date due to short time frame, and the Arty Farty Christmas Party was held in December 2021.  Free hire of town centres is ongoing.  2022/23 Festival and Event Sponsorship applications opened 1 February 2022 and close 14 March 2022. Given the evolving State of Emergency Directions and uncertainty regarding event requirements, consideration will be given to whether there are opportunities to stagger the receipt of applications throughout the year.

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Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
1.3 Enhance the presentation of town centres and main streets	5. implement and maintain streetscape enhancements including planter boxes, seating, greenery, tree planting, art, positive messaging and lighting	\$1.3mill	Policy & Place/ Engineering/ Parks	•	•			<p>Planter boxes in Leederville have been audited for graffiti and vandalism. Graffiti has been removed where present.</p> <p>Locations for nine new benches along Beaufort Street are being finalised following street audit scoping and consultation with businesses.</p> <p>Quotes for festoon lighting at Mary Street Piazza have been received and installation is anticipated over Christmas/new year.</p> <p>The WA Police anti-graffiti project is now complete, where seven assets (combination of utility boxes and seating elements) along William Street have had artwork painted on them. It also includes artwork by Indigenous artist Kambarni which has been printed on vinyl and wraps 53 street sign poles (and backs of signs) along William Street and some side streets in Perth.</p> <p>Pride Mural by Sioux Tempestt has been completed on 4 View Street in North Perth, which is leased by PrideWA and the Rainbow Community House. Mural will be a part of the PrideFest celebrations which commences on 14 November 2021.</p>	<p>Six new benches will be installed within the Beaufort Street town centre in coming weeks.</p> <p>Solar powered festoon lights were installed at Mary Street Piazza prior to Christmas 2021. The existing coloured lights are to be replaced with warm white globes in February 2022. The coloured lights are then to be used in the Grosvenor Road Vincent Pedestrian Street Trial project and then utilised in Lois Lane.</p>
	6. review town centre street cleaning services including street furniture and pavement cleaning, and graffiti maintenance	\$48,000	Waste & Recycling/ Parks	•	•			<p><b>Review completed</b></p> <p>Continued daily precinct cleaning schedules completed, inclusive of waste/litter removal, street sweeping (early morning before peak traffic) and graffiti removal at the main precincts and known 'hot spots'. Monthly pressure cleaning of the public litter bin frames at all town centre/precincts on-going.</p> <p>Annual "deep cleans" for the 2021/22 financial year will be scheduled from early 2022. All six previous cleans were completed between February and May 2021.</p>	<p>Continued precinct cleaning schedules completed Monday-Saturday, inclusive of waste/litter removal, street sweeping (early morning before peak traffic) and graffiti removal at the main precincts and known 'hot spots'. Street litter bins serviced daily.</p> <p>Monthly pressure cleaning of the public litter bin frames at all town centre/precincts on-going.</p> <p>High pressure cleaning (on footpaths) undertaken annually.</p>
1.4 Make it easy to get around Vincent and visit town centres and main streets	7. prioritise parking patrols to ensure the efficient use of available parking to support local businesses	Nil	Ranger Services	•	•	•	•	<p><b>Completed</b></p> <p>Rangers assigned to place based parking patrols, focusing on town centres and activity corridors.</p> <p>The parking sensors for the parking sensor pilot project have been installed in the Oxford Street Car Park and will be installed at the northern end of Oxford Street next month.</p>	<p><b>Completed</b></p> <p>Rangers assigned to place based parking patrols, focusing on town centres and activity corridors.</p> <p>The parking sensors for the parking sensor pilot project have been installed in the Oxford Street Car Park and at the northern end of Oxford Street.</p>
	8. prepare the Vincent Wayfinding Plan and implement cycle, signage and car parking improvements	\$208,000	Policy & Place/ Engineering	•	•	•		<p>A series of 'walkshops' were undertaken in collaboration with town teams in September 2021. These provided an in depth understanding of the uniqueness of each town centre to inform the Wayfinding Plan Opportunities, Constraints and Gaps Analysis Report.</p>	<p>The draft Opportunities, Constraints and Gaps (OCG) Report has been completed by the consultants. This has been reviewed by Administration and amendments requested. These amendments have been completed by the consultants. The key findings from the OCG report were presented to the 2 November 2021 Council Workshop. The second draft of the OCG report is to be circulated to Council Members for review in early February 2022.</p>

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
1.5 Encourage and promote active transport to visit and shop local	9. launch active transport campaign and Learn to Ride, Social Riding and Cycle Training sessions	Nil	Engineering	•	•			<p><b>Launch completed</b></p> <p>The Cycle Market was held on 30 October 2021.</p> <p>The Principal Share Path (PSP) activation program 1 (artwork) is in planning stage. Leederville Connect has a separate funded art project immediately south of our proposed area. We are now hoping to have the two art pieces work together to achieve a sum greater than the parts.</p> <p>PSP activation program 2 (signs) - site surveys have been completed. Waiting for Main Roads WA confirmation of installation positions.</p>	<p><b>Launch completed</b></p> <p>Another Cycle Market will be held in March/April 2022</p> <p>PSP activation program 1 (artwork) and 2 (signs) not yet complete. Progress has been delayed by Main Roads WA.</p>
	10. investigate opportunities to implement a trial e-Rideables share system	Nil	Engineering				•	<p><b>New deliverable</b></p>	<p>New action identified via the Inner-City Working Group LGAs: City of Perth, Vincent, Subiaco, South Perth and Victoria Park. The goal is to allow suppliers to operate across LGA boundaries to enable an efficient transport system.</p>
1.6 Enhance the public realm through improved development outcomes and incorporation of cultural infrastructure and activation	11. investigate opportunities to pursue development incentives for community benefit	Nil	Policy & Place	•	•	•		<p><b>Investigation completed</b></p> <p>On 14 September 2021 at its Ordinary Meeting, Council adopted the Leederville Precinct Structure Plan, including rigorous review and recalibration of development incentives. The Leederville Precinct Structure Plan is now awaiting WAPC approval.</p>	<p><b>Investigation completed</b></p> <p>On 14 September 2021 at its Ordinary Meeting, Council adopted the Leederville Precinct Structure Plan, including rigorous review and recalibration of development incentives. The Leederville Precinct Structure Plan is now awaiting WAPC approval.</p>
	12. complete phase 1 of the COVID-19 Arts Relief Grant funding	\$151,000	Marketing & Partnerships	•	•			<p>Eleven projects complete, five projects still outstanding:</p> <ul style="list-style-type: none"> <li>• Currently searching for an empty shop to house Tanya Schultz' (Pip and Pop) installation.</li> <li>• Neon sign and performance by Jen Jamieson, planning installation in Mary Street Piazza. Timing TBC.</li> <li>• Documentary by Nunzio Mondia currently filming, editing, and mixing music. Organising a launch for the documentary and Concert Club Jan/Feb 2022.</li> <li>• Paula Hart's parklet canopy delayed due to damaged parklet, parklet has been repaired but awaiting structural certification. Delivery TBC.</li> <li>• Short dance film by Kaela Halatau and Stephanie Senior in final cut. Delivery December.</li> </ul>	<p>Thirteen projects complete, three projects still outstanding:</p> <ul style="list-style-type: none"> <li>• Searching for empty shop/similar space to house Tanya Schultz' (Pip and Pop) installation.</li> <li>• Neon sign and performance by Jen Jamieson, investigating potential locations with the Beaufort St Town Centre Place Planner.</li> <li>• Paula Hart's parklet canopy delayed due to damaged parklet, parklet has been repaired but awaiting structural certification. Delivery TBC.</li> </ul>
	13. launch phase 2 (Medium Scale Town Centre Artworks) of the COVID-19 Arts Relief Grant Funding	\$280,000	Marketing & Partnerships	•	•			<p><b>Launch completed</b></p> <p>Three applicants for each of the two public art opportunities have been shortlisted and invited to develop their expression of interest further into a Concept Design Proposal (CDP). Site visits took place on 19 October 2021 with artists, Administration and representatives from the relevant town teams. The site visits were for applicants to gain a strong understanding of the area, how it is used, and its history, character and its context, as well as technical details related to engineering.</p> <p>CDPs are due for submission 16 November 2021 and will then be presented to the assessment panel in the same week. The panel will assess the submissions, and the recommendations will progress to the 14 December 2021 Ordinary Council Meeting.</p>	<p><b>Launch completed</b></p> <p>Three Concept Design Proposals (CDPs) for each of the two public art opportunities were submitted 16 November 2021. Assessment Panel assessed applications and panel recommendations were endorsed en bloc at the 14 December 2021 Ordinary Council Meeting.</p> <p>All applicants have been notified of the outcome. Contract negotiations complete and agreements executed. Applicants now moving into Design Development phase of project.</p>

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

Note: Monthly updates included in pink. Draft actions and/or deliverables to be considered for inclusion in Rebound Plan referenced in grey.

**Table 2. Our Businesses:** Actions and initiatives to provide a business enabling environment that supports local and small business to innovate and rebound to sustainable economic performance

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21 Jul-Dec	2020/21 Jan-Jun	2021/22 Jul-Dec	2021/22 Jan-Jun		
2.1 Support businesses to innovatively use public space to grow, expand and diversify	14. implement a Parklet Fee Free 24-month Trial as part of the quarterly budget review	\$3,000	Policy & Place	•				<b>Completed</b> Twelve parklet enquiries received and two parklets installed since commencement of parklet fee free trial.	<b>Completed</b>
	15. create a 'Use Public Space to Grow Your Business' flipbook 16. transition COVID-19 Temporary Parklets to permanent Parklets			•	•	•	•	Final update and printing of the Flipbook to align with adoption of the Vibrant Public Spaces Policy. Permanent parklets on Oxford Street have been reinstalled since the road resurfacing/maintenance period was completed.  The City continues to work with temporary parklet hosts to transition to permanent parklets.	Final update and printing of the Flipbook to align with adoption of the Vibrant Public Spaces Policy.  The City continues to work with temporary parklet hosts to transition to permanent parklets.
2.2 Make it easier for businesses to start-up, pivot and co-locate through policy and regulation change and advocacy	17. consider expanding change of use exemptions and land use definitions to provide greater flexibility and certainty for businesses seeking to alter operations or start-up 18. consider the necessity for additional car parking to be provided for a change of use in non-residential areas	Nil	Policy & Place	•	•	•	•	Minor Nature Development Policy review is ongoing an intended to be presented to a Council Workshop in early 2022.	The City is progressing with the policy review and is intended to be presented to a Council Workshop in the first quarter of 2022.
	19. advocate to Racing, Gaming and Liquor to streamline the Extended Trading Permit requirements and application process 20. actively identify areas for improvement in the planning, building and health regulatory frameworks and advocate for change	Nil	Development & Design/ Built Environment & Wellbeing	•	•	•	•	<b>Completed</b> Streamlining of the Extended Trading Permit requirements and application purpose has been completed by Racing, Gaming and Liquor.  The WAPC has approved changes to the Planning and Development (Local Planning Scheme) Regulations 2015 which came into effect 15 February 2021. The City's website has been updated with guidance for individuals/businesses on Health and Building Approvals that are still necessary, where a Development Approval may now not be required. The City is undertaking a review of the Minor Nature Development Policy to determine whether further planning exemptions for small business and small projects could be provided.	<b>Completed</b>
	21. explore the opportunity to create a 'Start-up Incubator and Community Hub' in response to the Vacancy Project outcomes	TBC	Policy & Place		•	•		<b>Completed</b> The investigation into the Start-up Incubator and Community Hub project, in response to the Beaufort Street Vacancy Project, has concluded that the Hub is unlikely to be successful. The findings have been based on the lack of interest for a pop-up space by the business community demonstrated through the low uptake of responses to the Vacancy Project EOI process, the likely low return on investment and the significant resource allocation required to implement a start-up incubator and community hub.  The project was considered at June 2021 Council Workshop and it was agreed not proceed.  Small businesses will continue to be supported through Actions 2.1 – 2.6. The recommendations and learnings from the Vacancy Project will be considered during the development of the Economic Development Strategy.	<b>Completed</b>

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				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
2.3 Partner with government agencies, third party providers and inner city local governments to support small business and attract visitors and tourism	22. launch and promote Visit Perth Neighbourhood Map and Visit Perth Directory and increase local buy-in and use	\$20,000	Marketing & Partnerships	•	•	•	•	Partnered Visit Perth blog scheduled periodically.	Partnered Visit Perth blog scheduled periodically.
	23. determine opportunities to deliver small business support in collaboration with the Perth Inner City Working Group (Town of Victoria Park, City of Subiaco, City of Perth and City of South Perth)							The Inner-City Perth Working Group Economic Development Sub-Group are investigating the potential to present a speaker series to expose local small businesses to a range of topics and provide them a chance to network. Each of the five inner city local governments will host an event tailored to the businesses in the local area.	In light of the recent surge of positive Covid-19 cases in WA, the decision has been made to postpone the City of Vincent's event for the Business Insights Speaker series developed by the Inner-City Perth Working Group Economic Development Sub-Group. The event will take place when in-person networking is safer for our businesses.
2.4 Improve engagement and communication with local and small business	24. determine a preferred platform to further develop the COVID-19 established Business Directory	Nil	Policy & Place	•	•	•	•	OurTowns presented at the 25 August Rebound Roundtable. The creators of the app are currently seeking crowd funding and the City provided a letter of support to establish an information sharing relationship to promote local businesses and community events in Vincent.	The City has been accepted into the SBDC's Small Business Friendly Approvals Program which represents the next step in the City's quest to improve the customer experience for businesses. Preparation for the program has commenced and the program itself will commence on 9 February 2022.
	25. continue to engage with the Small Business Development Corporation (SBDC) and promote SBDC initiatives as they arise							The City has been accepted into the SBDC's Small Business Friendly Approvals Program which represents the next step in the City's quest to improve the customer experience for businesses. The City is currently promoting SBDC events as and when they arise.	The City is currently promoting SBDC events as and when they arise.
	26. Work with inner city local governments to identify incentives and support mechanisms to retain and establish creative spaces			•	•	•	•	The City, Town of Victoria Park and City of South Perth accepted the City of Perth's invitation to collaborate on a study into creative spaces. Hatch RobertsDay won the tender and after receiving over one thousand responses to a survey sent to artists, developed a draft report with recommendations to the local governments on retaining and establishing creative spaces. Local governments provided feedback on the draft report in September 2021, and the final report is anticipated to be complete by December 2021. The final report will identify incentives and support mechanisms for retaining and establishing creative spaces, targeted both at the whole Perth inner city area (applicable to all inner-city local governments) as well as individually to each of the local governments.	The creative spaces study by Hatch RobertsDay and resulting <i>Making Space for Culture</i> report is complete. The report includes shorter, medium, and longer term/strategic recommendations for increasing cultural infrastructure in Perth's Inner-City to meet the current demand. Part A addresses the areas of City of Perth, City of South Perth and Town of Victoria Park as well as Vincent. Part B of the report is specific to the City of Vincent. Administration is reviewing to determine any recommendations to be included in the draft Arts Plan which is in development. Inner City Working Group – Cultural Development subgroup also discussing any recommendations to collaboratively progress in future financial years.
2.5 Support local business and drive Support Local and Buy Local campaigns	27. distribute quarterly Business E-News and six-month Business Health Check surveys	Nil	Policy & Place	•	•	•	•	Business E-News database is currently at 1006 business email addresses.	24 April 2021 E-news included promotion of Christmas 2020 Debrief Survey, Event & Festival Sponsorship, Visit Perth, and COVID-19 information.
	28. expand the Business E-News database to increase reach							24 April 2021 E-news included promotion of COVID-19 information, free small business workshops, Visit Perth, small business development, City of Vincent consultations, and Roll up for WA.	5 May 2021 E-news included COVID-19 information, free small business workshops, Visit Perth, small business development, City of Vincent consultations, and Roll up for WA.
	29. continue to use and promote VendorPanel Marketplace to support local businesses and contractors	\$5,000 pa	Financial Services	•	•	•	•	7 July 2021 E-news included COVID-19 updates and promotion of free small business workshops.	7 July 2021 E-news included COVID-19 updates and promotion of free small business workshops.
								A November edition of Business E-News is currently being drafted.	A February edition of the Business E-News is currently being drafted.
								Procurement and Contracts team currently undertaking a procurement process to purchase VendorPanel Marketplace as the subscription to this service is no longer free for Councils.	Procurement and Contracts team currently undertaking a procurement process to purchase VendorPanel Marketplace as the subscription to this service is no longer free for Councils.

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
								The Procurement and Contracts team is also collating information on City of Vincent suppliers with the intention to publish the supplier names, locations, contact details and services on the Vintranet so that staff can quickly access information on local suppliers when seeking quotes.  On 9 November 2021, City staff participated in an Aboriginal Procurement Training Workshop facilitated by the Noongar Chamber of Commerce to identify Aboriginal procurement opportunities.	
	30. consider Christmas shop local campaign, in consultation with Town Teams and in partnership with the City of Stirling and City of Perth	\$8,000	Marketing & Partnerships	•				Christmas Support Local 2021 campaign in delivery.	<b>Completed</b>  Christmas campaign included decorations in the town centres and Christmas Support Local 2021 social media campaign.
2.6 Improve the customer experience for businesses	31. better integrate and connect approvals processes across service units (e.g., planning, building and health) streamlined approvals processes, supported by information sheets/application requirements and clarity around assessment and process requirements	Nil	Development & Design/ Built Environment & Wellbeing	•	•	•	•	The City has been accepted into the Small Business Friendly Approvals Program. Memorandum of Understanding with Small Business Development Corporation currently being progressed, with the intention of the program commencing in February 2022.	The SBDC Approvals Program scheduled to commence on 9 February 2022.
	32. develop and distribute a 'Business Welcome Pack' including summary info sheets outlining requirements for various approvals, Public Space flipbook and Town Team welcome information	\$3,000	Policy & Place			•	•	The development of individual items to be included in the Business Welcome Pack, such as the Use Public Space to Grow Your Business flipbook and approvals process mapping have commenced. The preparation of the Business Welcome Pack has been delayed and is now scheduled to commence late 2021.	The development of individual items to be included in the Business Welcome Pack, such as the Use Public Space to Grow Your Business flipbook and approvals process mapping have commenced. The preparation of the Business Welcome Pack has been delayed and is now scheduled to commence early 2022.

Note: Monthly updates included in pink. Draft actions and/or deliverables to be considered for inclusion in Rebound Plan referenced in grey.

Table 3. Our Community: Actions and initiatives to support an inclusive, empowered, resilient and socially connected community

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
3.1 Celebrate community resilience and build awareness of local community groups, volunteers and sporting clubs to increase participation and membership	34. promote inspirational COVID-19 community stories from sporting clubs, organisations and volunteers, and as part of the Local History Awards and People of North Perth project in collaboration with North Perth Local	\$1,500	Local History Centre/ Marketing & Partnerships	•	•			COVID Conversations Film Music Project – the City is still working with Nunzio to help transcribe the interviews – these are being deposited with the Local History Centre in slow progression but will not be made public until after his project is formally launched.  Collaborative display of artwork and historic maps by COVID arts relief recipient Jane Coffey in Future Shelter (Angove Street) is on display in the Local History Centre from October – December 2021.  Ms Coffey has provided feedback on the art grant she has received and advised that it has gotten her back in to painting again. Her painting for the project has led to more commissioned artwork for the artist and she is very pleased.	The COVID Conversations Film Music Project is completed and was formally launched on 30 January at an event held at Nunzio Mondia's Concert Club in Baker Avenue with the Mayor present.  Transcription of interviews and deposit in the Local History Collection is ongoing.
	35. facilitate club promotion and education, develop a new regular hirer events calendar and include sporting events and activities in events calendar 36. refocus and relaunch the Vincent Community Support Network	\$3,000	Marketing & Partnerships	•	•			A review of the Vincent Community Support Network is currently being undertaken.  Summer club bookings allocations completed, and marketing are now working with the facility bookings team	Facility Bookings team with Marketing team have updated the websites for Parks, Halls and Reserves to make them more inviting and easier to navigate (pictures and text).

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21		2021/22			
				Jul-Dec	Jan-Jun	Jul-Dec	Jan-Jun		
								to improve club promotion if needed (social media, website updates).	
3.2 Support and promote healthy, active spaces, liveable neighbourhoods and social reconnection	37. engage the community to determine Pop Up Play locations 38. relaunch, promote and showcase Open Streets Events, street activation and Pop-Up Play	\$20,000	Marketing & Partnerships	•	•			The Pop-Up Play community consultation at Edinboro Street Reserve had been completed and the most popular option was 'Obstacle Course'.  Many of the respondents also requested that the large grass space is not used for the Pop-Up Play installation, as this is heavily used by the community as a kickabout space. Administration is in the process of determining the layout along with the inclusion of an obstacle course.	Meeting with Parks team occurred late December to discuss design and impact of the Eco Zoning project which is also taking place at the reserve. Space was selected for the pop-up play location taking into consideration consultation feedback.  The next step is arranging draft design of the play space within the budget amount. Anticipate presenting this to CYPAG in late March 2022.
3.3 Support community groups and sporting clubs to become more sustainable and community based initiatives that respond to community need	39. assist groups and clubs to develop attraction and retention strategies and seek funding and grant opportunities 40. prepare and promote tools to aid club development and improve maintenance and lease management to assist club operation	\$30,000 expense \$15,000 income	Beatty Park Leisure Centre			•	•	The Community Development team are in regular contact with various groups and not-for-profit organisations to advise of the upcoming grant rounds. In addition to this, information is distributed about other organisation's funding opportunities.	Clubs provided with regular newsletter to promote specific assistance that is available to them (grants, funding, programmes, and training). Administration has met with most Clubs to discuss Summer season and how the Winter season went.  The Community Development team are in regular contact with various groups and not-for-profit organisations to advise of the upcoming grant rounds. In addition to this, information is distributed about other organisation's funding opportunities.
	41. advocate for the continuance of community-based initiatives funded by the Leederville Gardens Trust	\$3,000	Marketing & Partnerships			•		This funding stream is nearing completion with one organisation having until December 2021 to acquit funds.	This funding stream is nearing completion – outstanding acquittals are being followed up by Community Development team.
3.4 Foster wellness by ensuring the community has knowledge of, and access to, services that enhance wellbeing, sense of safety and belonging	42. build relationships with local community and wellbeing service providers and increase the visibility of mental health and wellbeing service providers through promotion 43. identify vulnerable cohorts and support the delivery of targeted services and rebound activities that supports segments in need	Nil	Marketing & Partnerships	•	•	•	•	The Community Development team is continuing to develop new initiatives to build relationships with the local community and service providers in the mental health space.	Community Development team has worked with local schools, Headspace and YMCA HQ to provide mental health education and support initiatives. Community Development is continuing to develop new initiatives to build relationships with the local community and service providers in the mental health space.
3.5 Provide opportunities to celebrate an inclusive and socially connected community	44. recognise key Days of Importance by supporting innovative delivery models that align with economic and social outcomes, including celebrating NAIDOC and Youth Week 45. provide targeted funding opportunities, under the COVID-19 Arts Relief Grant, for artists including LGBTQI+, Youth, ATSI and CaLD	\$85,600	Marketing & Partnerships/ Built Environment & Wellbeing	•	•	•		Dates of significance are celebrated through social media channels on an ongoing basis.  Pride Fairday and other Pride Celebrations are happening during November 2021.	Pride Completed.  St Patricks Day event planned for March 2022.
3.6 Build community capacity to support a resilient community	46. provide upskilling workshops for organisations, students and youths 47. progress towards asset-based community development 48. participation in cross-agency collaborations, networks and working groups to find opportunities for local organisations to partner	TBC (\$20,000)	Marketing & Partnerships	•	•	•	•	Administration is investigating potential upskilling workshops for youth for next year. A First Aid Course and a Coding workshop have been held.  The Young Makers Christmas Markets will be held 12 December 2021.	Administration is investigating potential upskilling workshops for youth for 2022.  A First Aid Course and a Coding workshop were held in 2021.  The Young Makers Christmas Markets was held on 12 December 2021.

Note: Monthly updates included in pink. Draft actions and/or deliverables to be considered for inclusion in Rebound Plan referenced in grey.

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

**Table 4. Our Organisation:** Actions and initiatives to create an open, accountable, agile organisation that efficiently and sustainably manages resources and assets

Action - what we'll do	Deliverable - how we'll do it	Funding Allocation	Responsible Team(s)	Timing				Status – 15 November 2021	Quarterly Update – 2 February 2022
				2020/21 Jul-Dec	2020/21 Jan-Jun	2021/22 Jul-Dec	2021/22 Jan-Jun		
4.1 Improve community engagement and support open and transparent communication	49. monthly Rebound Roundtables with local Town Team and business representatives to identify initiatives to support community reconnection and business rebound	Nil	Policy & Place	•	•	•	•	Rebound Roundtable held 24 February, 24 March, 28 April, 26 May 2021, 30 June 2021, 28 July 2021, 25 August 2021, 22 September 2021 and 27 October 2021. The next scheduled Rebound Roundtable is 24 November 2021.  Forward agenda items include the Small Business Friendly Approvals Program, Small Business Speaker Series in November 2021 and the Flipbook and Business Welcome Pack in December 2021.	Rebound Roundtable held 24 February, 24 March, 28 April, 26 May 2021, 30 June 2021, 28 July 2021, 25 August 2021, 22 September 2021, 27 October 2021 and 24 November 2021. The next scheduled Rebound Roundtable is 23 February 2022.  Forward agenda items include the Christmas Debrief, community surveys and potential e-Rideables trial in February 2022.
	50. update website, COVID-19 portal and conduct six-month community surveys to determine overall levels of success with implemented rebound projects and initiatives	\$3,000	Marketing & Partnerships	•	•	•	•	Website and COVID-19 Portal revived for April 2021 lockdown period and for June 2021 lockdown period.	Discussion on the community surveys has been added to the Forward Agenda for the February Rebound Roundtable meeting.
4.2 Seek external funding to deliver shovel ready projects and rebound initiatives	51. develop and implement an advocacy agenda to attract Federal and State Government and private sector funding or investment in the local economy – including delivery of the East Perth Power Station development	Nil	Policy & Place	•	•	•	•	Advocacy Agenda update presented to Council members in August 2021. Focus on large sports infrastructure.  The City was successful in securing \$37,000 of RAC Reconnect WA funding to deliver the trial pedestrianisation of Grosvenor Road in Beaufort Street Town Centre to demonstrate the benefits of putting people first and creating places for people. The trial is anticipated to commence in the first quarter of 2022 and will be further scoped with adjacent businesses and the Beaufort Street Network.	<b>Completed</b>  Advocacy Agenda update presented to Council members in November 2021. Focus on large sports infrastructure.  The City was successful in securing \$37,000 of RAC Reconnect WA funding to deliver the trial pedestrianisation of Grosvenor Road in Beaufort Street Town Centre to demonstrate the benefits of putting people first and creating places for people. The trial is anticipated to commence in the first quarter of 2022 and will be further scoped with adjacent businesses and the Beaufort Street Network.
4.3 Provide economic stimulus and sustainably manage resources and assets	52. complete critical works at Beatty Park Leisure Centre including retiling the indoor pool, modernising the change rooms and upgrading electrical and filtration systems	\$2.9mill	Engineering/ Beatty Park Leisure Centre	•	•			Indoor pool works complete, and pool reopened on 22 August. Slides due for delivery late November for installation in December 2021.	Slides have arrived on site and will be installed once border clearance is received for installer from Sydney and slide area is prepared.
	53. expand Beatty Park Leisure Centre operating hours and services as attendance levels and demand increases							Additional classes added to fitness program from October to cater for increased demand. Opening hours extended by 1 hour on Fridays to cater for growing numbers in water polo club.	No further changes to operational hours in this period.

Note: Monthly updates included in pink. Draft actions and/or deliverables to be considered for inclusion in Rebound Plan referenced in grey.

## VINCENT REBOUND PLAN – IMPLEMENTATION FRAMEWORK

**Risk Management Table.** Our approach to prepare for future outbreaks and the risks associated with COVID-19

Risk what might happen	Management how we'll mitigate and manage	Status	Quarterly Update – 2 February 2022
<b>A</b> Business and consumer confidence fails to return to post COVID-19 levels	Continue to demonstrate strong civic leadership and ongoing business and community support including: <ul style="list-style-type: none"> <li>implementing the actions outlined in the Rebound Plan</li> </ul>		Implementation of Rebound Plan actions ongoing.  The City has been selected to participate in the Small Business Friendly Approvals Program. The City is leveraging this relationship with the Small Business Development Corporation to ensure our businesses can access advice and assistance from the WA Government.
<b>B</b> Second wave of COVID-19 forces tightening of restrictions, significantly impacting the economy	Preparedness for future outbreaks including: <ul style="list-style-type: none"> <li>maintaining good governance practices;</li> <li>ongoing engagement and communication with the community;</li> <li>demonstrating strong civic leadership and high standard of COVID-19 practices; and</li> <li>ensuring public health measures are engrained within service, program and project delivery.</li> </ul>		City to support WA's Safe Transition Plan to minimise the impacts of COVID-19.
<b>C</b> Loss of employment and increased household and personal stress results in antisocial behaviour	Provide ongoing support for the local community as part of our 'new normal' business as usual approach including: <ul style="list-style-type: none"> <li>initiatives to encourage community reconnection; and</li> <li>ongoing engagement to promote positive mental and physical health.</li> </ul>		Implementation of Rebound Plan actions to encourage community reconnection ongoing.  Ongoing engagement with the community facilitated via social media, monthly advert, E-Newsletter, Business E-News and website updates.

Note: Monthly updates included in orange.



## Rebound Roundtable Forward Agenda 2022

City of Vincent, 244 Vincent Street Leederville + Zoom

### January – June 2022

Date	Action/Agenda Item	Topic	Participation
19 January 2022 (Beatty Park update provided via email - meeting cancelled)	<p>4.3 Provide economic stimulus and sustainably manage resources and assets</p> <p>51. Complete critical works at Beatty Park Leisure Centre including retiling the indoor pool, modernising the change rooms and upgrading electrical and filtration systems</p> <p>52. Expand Beatty Park Leisure Centre operating hours and services as attendance levels and demand increases</p>	Beatty Park works	<p>Town Team Representative(s)</p> <p>CoV Council Members/ Policy &amp; Place/ Beatty Park Leisure Centre</p>
23 February 2022	<p>2.5 Support local business and drive Support Local and Buy Local campaigns</p> <p>29. Consider Christmas shop local campaign, in consultation with Town Teams and in partnership with the City of Stirling and City of Perth</p> <p>3.5 Provide opportunities to celebrate an inclusive and socially connected community</p> <p>43. Recognise key Days of Importance</p> <p>1.5 Encourage and promote active transport to visit and shop local</p> <p>10. Investigate opportunities to implement a trial e-Rideables share system</p> <p>4.1 Improve community engagement and support open and transparent communication</p> <p>50. Update website, COVID-19 portal and conduct six-month community surveys to determine overall levels of success with implemented rebound projects and initiatives</p>	<p>Events sponsorship and Christmas</p> <p>Debrief, e-Rideables trial, six-month community surveys and COVID-19 portal</p>	<p>Town Team Business/Event/Activation Representative(s)</p> <p>CoV Council Members/ Marketing &amp; Partnerships/ Policy &amp; Place/ Engineering (Active Transport)</p>
30 March 2022	<p>1.2 Encourage and support events and activations</p> <p>4. Collaborate with Town Teams and community event providers to activate our spaces and places</p> <p>3.5 Provide opportunities to celebrate an inclusive and socially connected community</p> <p>43. Recognise key Days of Importance by supporting innovative delivery models that align with economic and social outcomes, including celebrating NAIDOC and Youth Week</p> <p>1.5 Encourage and promote active transport to visit and shop local</p> <p>9. Launch active transport campaign</p>	<p>External Event Funding Opportunities and City of Vincent Grant Funding Overview, PSP Murals</p>	<p>Town Team Business/Event/Activation Representative(s)</p> <p>CoV Council Members/ Marketing &amp; Partnerships/ Policy &amp; Place/Engineering (Active Transport)</p>
27 April 2022	<p>2.1 Support businesses to innovatively use public space to grow, expand and diversify</p> <p>14. Create a 'Use Public Space to Grow Your Business' flipbook</p> <p>15. Transition COVID-19 Temporary Parklets to permanent Parklets</p> <p>2.6 Improve the customer experience for businesses</p> <p>32. Develop and distribute a 'Business Welcome Pack' including summary info sheets outlining requirements for various approvals, Public Space flipbook and Town Team welcome information</p>	<p>Vibrant Public Spaces Policy, Public Space Flipbook and Welcome Pack</p>	<p>Town Team Business/ Streetscape/Design Representative(s)</p> <p>CoV Council Members/ Policy &amp; Place</p>
25 May 2022	<p>1.6 Enhance the public realm through improved development outcomes and incorporation of cultural infrastructure and activation</p> <p>12. Launch phase 2 (Medium Scale Town Centre Artworks) of the COVID-19 Arts Relief Grant Funding</p> <p>1.4 Make it easy to get around Vincent and visit town centres and main streets</p> <p>7. Prioritise parking patrols to ensure the efficient use of available parking to support local businesses</p> <p>8. Prepare the Vincent Wayfinding Strategy and implement cycle, signage and car parking improvements</p>	<p>Draft EOI and Locations for Medium Scale Town Centre Artworks, Vincent Wayfinding Plan, Parking Sensor Pilot Project</p>	<p>Town Team Business/ Streetscape/Design Representative(s)</p> <p>CoV Council Members/ Policy &amp; Place/Rangers</p>



CITY OF VINCENT

<p>29 June 2022</p>	<p><b>2.6</b> Improve the customer experience for businesses  <b>31.</b> Streamlined approvals processes  <b>2.3</b> Partner with government agencies, third party providers and inner-city local governments to support small business and attract visitors and tourism  <b>22.</b> determine opportunities to deliver small business support in collaboration with the Perth Inner City Working Group</p>	<p>Small Business Friendly Approvals Program, Small Business Speaker Series</p>	<p>Town Team Business/ Streetscape/Design Business/Event/Activation Representative(s)                   CoV Council Members/ Policy &amp; Place/Built Environment &amp; Wellbeing</p>
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