

## **COMMUNITY SUPPORT AGENCIES & COUNSELLING SERVICES**

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### **ACROD**

1/59 Walters Drive  
OSBORNE PARK 6916  
PO BOX 1428  
OSBORNE PARK 6916  
Tel (08) 9242 5544  
Fax (08) 9242 5044  
Website: [www.nds.org.au](http://www.nds.org.au)  
Email: [ndswa@nds.org.au](mailto:ndswa@nds.org.au)

### **Adoption Research & Counselling Service Inc**

38 Queens Crescent  
MOUNT LAWLEY 6050  
PO BOX 187  
MOUNT LAWLEY 6050  
Tel (08) 9370 4914  
Fax (08) 9370 4917  
Website:  
[www.adoptionwa.org.au](http://www.adoptionwa.org.au)  
Email:  
[contact@adoptionwa.org.au](mailto:contact@adoptionwa.org.au)

### **Alcohol & Drug Information Service**

"Carellis Centre"  
7 Field Street  
MOUNT LAWLEY 6050  
Tel (08) 9442 5000  
Free call 1800 198 024  
24 Hour counseling and  
information line.

### **Parent Drug and Information Service**

7 Field Street  
MOUNT LAWLEY 6050  
Tel (08) 9442 5050  
Free Call 1800 653 203  
24 Hour counseling and  
information line

### **Australian Red Cross**

110 Goderich Street  
EAST PERTH 6004  
GPO BOX P1239  
PERTH 6844  
Tel (08) 9225 8888  
Fax (08) 9325 5112  
Website: [www.redcross.org.au](http://www.redcross.org.au)  
Email: [wainfo@redcross.org.au](mailto:wainfo@redcross.org.au)

### **Carers WA - Carers Association of Western Australia Inc.**

255 Walcott Street  
NORTH PERTH 6006  
Tel (08) 9444 5922 / 1800 227 377  
24 hr carer counselling line  
Fax (08) 9444 8966  
Website: [www.carerswa.asn.au](http://www.carerswa.asn.au)  
Email: [info@carerswa.asn.au](mailto:info@carerswa.asn.au)

### **Centrecare**

#### **Marriage and Family Service**

456 Hay Street  
PERTH 6000  
Tel (08) 9325 6644  
Fax (08) 9221 3631  
Website:  
[www.centrecare.com.au](http://www.centrecare.com.au)  
Email:  
[enquiries@centrecare.com.au](mailto:enquiries@centrecare.com.au)  
Marriage and family counselling,  
parent-adolescent counselling  
and mediation, domestic  
violence intervention program,  
family skills training program,  
family link, welfare program,  
'Gambling Help W.A.' –  
program for problem gamblers  
and their families, family  
mediation, parent link program.

### **Comfort Keepers**

461 Scarborough Beach Road  
Osborne Park, Western Australia  
Australia  
Tel: (08) 9492 8920  
Fax: (08) 9446 7725

Email:

[info@comfortkeepers.com.au](mailto:info@comfortkeepers.com.au)

Provides private, non-medical in-home care. Companionship and homemaking service, meal preparation, housekeeping, errand services, grocery shopping, incidental transport, laundry and linen washing, clothes shopping, grooming and dressing guidance, recreational activities, respite & 24-hour care available.

### **Crisis Care**

A free telephone information and counselling service for people in crisis needing urgent help.

It operates 24 hours a day, seven days a week.

Tel and TTY (08) 9223 1111  
1800 199 008 (freecall STD)

### **Department for Community Development**

Information about child care, vacation care and other children's services, community funding, family support, financial counselling and adoption services.

Family and Children's Services can be contacted to report allegations of child maltreatment.

8.00am and 5.00pm, Monday to Friday.

### **Department for Community Development Central Office**

189 Royal Street  
EAST PERTH WA 6004  
PO Box 6334  
EAST PERTH WA 6892  
Tel (08) 9222 2555  
TTY (08) 9325 1232

Tel 1800 622 258 (freecall STD)

Fax (08) 9222 2776

Website:

[www.community.wa.gov.au](http://www.community.wa.gov.au)

### **Family Helpline**

A free confidential telephone counselling and information service for families with relationship difficulties.

24 hours a day, seven days a week.

Telephone 9223 1100

1800 643 000 (freecall STD)

TTY (08) 9325 1232

(Can be accessed through the Telephone Interpreter Service)

### **Kinway**

23 Adelaide Terrace

EAST PERTH 6004

Tel (08) 9263 2050

Tel 1800 812 511 Statewide Rural & Remote Telephone counseling

Fax (08) 9325 8969

Website: [www.kinway.org.au](http://www.kinway.org.au)

Email:

[kinway.perth@anglicarewa.org.au](mailto:kinway.perth@anglicarewa.org.au)

Hours: Offices are open during business hours, and after hours up until 9pm.

Counseling for individuals, couples and families.

Relationship workshops for couples including communication skills and conflict resolution.

### **Men's Domestic Violence Helpline**

A free telephone information, referral and counselling service for men to help them change their violent behaviour towards female partners.

Tel (08) 9223 1199  
1800 000 599 (freecall STD)  
[www.community.wa.gov.au](http://www.community.wa.gov.au)  
Men calling the helpline can talk anonymously to trained professionals who will listen and give options on what they can do.

**Women's Domestic Violence Helpline**

Tel (08) 9223 1188  
1800 007 339 (freecall STD)

**Metropolitan Parenting Information Centres**

**Mirrabooka**

Mirrabooka Square Shopping Centre  
43 Yirrigan Drive  
Mirrabooka WA 6061

**Perth**

(Includes two mobile parenting information centres which visit shopping centres in the Perth metropolitan area.)

**Multicultural Services Centre of Western Australia Inc**

20 View Street  
NORTH PERTH 6006  
PO Box 159  
NORTH PERTH 6906  
(08) 9328 2699  
(08) 9227 7638  
Email: [mscwa@bigpond.net.au](mailto:mscwa@bigpond.net.au)  
Provides services for migrants from all cultures. Services include legal advice, multicultural aged care program, accommodation program, employment program, Community Settlement Service Program and English classes.

**Parenting Line**

A free telephone service providing information and advice for people caring for children up to 18 years of age.  
Tel (08) 6279 1200  
1800 654 432 (freecall STD)  
Fax (08) 62791221

**Parent Help Centre**

28 Alvan Street  
MOUNT LAWLEY WA 6050  
Tel (08) 6279 1200 or  
1800 654 432 (free for STD callers)  
Hours: Monday to Friday, 9.00am to 5.00pm

The Parent Help Centre focuses on the parenting needs of families with children up to 18 years of age. Services include:

- Public talks and presentations.
- Access to an extensive database listing all services relating to families and parenting issues in Western Australia.

**People Who Care**

48 James Street  
GUILDFORD 6055  
Tel (08) 9379 1944  
Fax: (08) 93791955  
Email: [pwcinc@inet.net.au](mailto:pwcinc@inet.net.au)  
A volunteer organisation assisting the frail aged and people with disabilities. Services include, transport, shopping assistance, home visits, social visits to nursing homes, emergency gardening, referral to relevant agencies, social outings and assessments. disabilities. Personal care. Home help available from Monday to Friday 8am – 6pm. Grief support service.

**Relationships Australia**

15 Cambridge Street  
WEST LEEDERVILLE 6007  
PO BOX 1206  
WEST LEEDERVILLE 6901  
Tel (08) 9489 6363  
Fax (08) 9489 6300  
E-mail:  
[info@wa.relationships.com.au](mailto:info@wa.relationships.com.au)  
Website:  
[www.relationships.com.au](http://www.relationships.com.au)  
Hours: Mon,Tue,Wed, 9am –  
9.00pm  
Thursday and Friday, 9am –  
5.00pm  
Relationships Australia provides  
a diverse range of innovative  
counselling, relationship  
education, mediation and  
professional training services.

**Ruah Refuge**

PO BOX 228  
MOUNT LAWLEY 6929  
Tel (08) 9227 6616  
Fax (08) 9227 1994  
Email: [refuge@ruah.com.au](mailto:refuge@ruah.com.au)  
Assistance for women and  
children in a crisis situation.  
Emergency accommodation.  
Provides safe accommodation  
and support for women with  
accompanying children who  
are escaping domestic violence  
and/or are in crisis. Crisis and  
transitional accommodation.

**St John Ambulance Australia**

209 Great Eastern Highway  
BELMONT 6104  
PO Box 183  
BELMONT 6984  
Tel (08) 9334 1243 (non  
emergency ambulance  
bookings)  
Tel (08) 9334 1222 (general  
enquiries)

Web: [www.ambulance.net.au](http://www.ambulance.net.au)  
E: [stjohn@ambulance.net.au](mailto:stjohn@ambulance.net.au)  
The St John Ambulance  
Community Care Branch  
provides a Home and Hospital  
Visit Volunteer Program.

**Volunteer Task Force**

194 Loftus Street  
LEEDERVILLE 6007  
Tel (08) 9328 5388  
Fax (08)93285385  
Website:  
[www.volunteertaskforce.org.au](http://www.volunteertaskforce.org.au)  
Provides gardening, lawn  
mowing, gutter cleaning, minor  
home maintenance and  
voluntary support for the aged,  
disabled and their carers.

**Volunteering Western Australia**

City West Lotteries House  
2 Delhi Street  
WEST PERTH 6005  
Tel (08) 9482 4333  
Fax (08) 9482 4334  
Website:  
[www.volunteeringwa.org.au](http://www.volunteeringwa.org.au)  
Email:  
[community@volunteer.org.au](mailto:community@volunteer.org.au)  
Services include Retired and  
Senior Volunteer Program  
(RSVP), volunteer referral  
service, community education  
and training relating to  
volunteering and library  
resources.

**William Street Family Therapy  
Centre**

544 William Street  
MOUNT LAWLEY 6050  
Tel (08) 9227 8038  
Fax (08) 9227 8938  
[www.relateandgrow.net.au/ove  
rview.html](http://www.relateandgrow.net.au/overview.html)  
Email: [rgc@iexpress.net.au](mailto:rgc@iexpress.net.au)