



CITY OF VINCENT

FINANCIAL HARDSHIP

Application Form



Complete online form or download the pdf ensuring all fields are completed and signed.

If you are experiencing problems paying your rates and service charges this year, we have a range of measures in place to assist you, including modified payment plans, delays to due dates and suspension of interest charges and debt collection.

We encourage you to remain in contact with our rates team if you experience problems in meeting the terms of your payment plan, as other options may be available. More information can be found in our Financial Hardship Guidelines.

Please note: If you are applying for assistance for more than one property, you must complete a separate application form for each property, as the nature, type and ownership of each property may differ.

| Property Information | | | | |
|---|--------------------------|-----|--------------------------|----|
| Assessment number: | | | | |
| Property address: | | | | |
| Is this property owner occupied? (please tick relevant box) | <input type="checkbox"/> | Yes | <input type="checkbox"/> | No |
| If no, is this property currently leased/tenanted? (please tick relevant box) | <input type="checkbox"/> | Yes | <input type="checkbox"/> | No |

| Ratepayer Details | | | | |
|--|--------------------------|-------|--------------------------|--------|
| Surname or Company name: | | | | |
| Given names or ABN/ACN: | | | | |
| Postal address: | | | | |
| Email address: | | | | |
| Phone number: | | | | |
| The best way for us to write to you is by using the above (please tick relevant box) | <input type="checkbox"/> | Email | <input type="checkbox"/> | Postal |
| Do you have dependents you are supporting? (please tick relevant box) | <input type="checkbox"/> | Yes | <input type="checkbox"/> | No |

Financial hardship

| | | | | |
|---|-----|----------------------|-----------------|------------|
| Is paying your rates and services charges affecting your ability to meet your basic living needs? (tick where applicable) | | Yes | | No |
| Have you applied for Federal Government financial assistance? | | Yes | | No |
| If yes, please explain: | | | | |
| How long do you expect you will be experiencing financial difficulty? (please tick relevant box) | | 1 – 3 Months | 3 – 6 Months | 6 Months + |
| Please explain the reason: | | | | |
| I have become unemployed | Yes | If yes, since (date) | | |
| My pay has been reduced | Yes | If yes, since (date) | | |
| I have been stood down | Yes | If yes, since (date) | | |
| I have had to take time off work to care for a family member | Yes | If yes, since (date) | | |
| Death in the family | Yes | If yes, since (date) | | |
| Temporary physical and mental health problems | Yes | If yes, since (date) | | |
| Domestic or family violence | Yes | If yes, since (date) | | |
| If your circumstances have changed in another way, please explain: | | | | |

Supporting Documents

To assist us with your application, please provide on lodgment any relevant documentation to support your financial hardship application.

Ratepayer Signature

| | |
|-------------------------------------|--|
| Authorised Signatory to the account | Authorised Second Signatory to the account (if required) |
| Sign here: | Sign here: |
| | |
| Name in full: | Name in full: |
| Date signed: | Date signed: |



Financial Crisis

Some ratepayers may be experiencing a degree of financial crisis that requires financial support beyond the scope of these guidelines.

The City will assist you to connect with financial support services provided by Federal and State government agencies.

We encourage you to seek the advice of an independent financial counsellor who can assist you to create a financial plan to suit your circumstances. Financial counsellors provide free, confidential and independent information to help you take control of your financial situation. You can find a financial counsellor by visiting www.fcawa.org or emailing enquiries@fcawa.org

If you are unable to visit a face-to-face financial counsellor in person, you can call the National Debt Helpline on **1800 007 007**

Lodging your application

Complete and return this form to the City of Vincent by mail to: City of Vincent, PO Box 82, Leederville WA 6902 or email to: rates@vincent.wa.gov.au or in person at the City's Customers Services Centre at the City's Administration Building at: 244 Vincent Street, Leederville WA.